

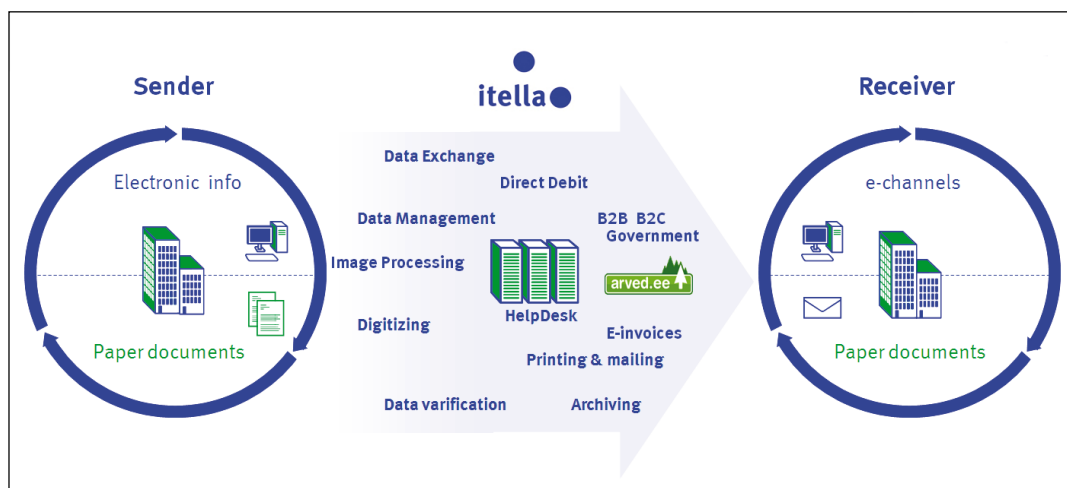
# Invoicing Solution

## Service/solution

Itella Information provides solutions for cost-effective inbound invoice processing, and invoicing in an electronic format or on paper. We design the processes based on the customer's needs, thereby delivering cost savings and better process transparency.

Itella iPurchase to Pay is a multi-channel solution that combines incoming invoice flows and delivers all invoices to you in the desired format. The service supports all options, from paper invoices or PDFs sent by e-mail, to e-invoices. The solution eliminates a number of processing stages, allowing you to save time and money, enhance invoice circulation and accelerate payments. It speeds up your purchase invoice digitization and improves supplier relations. You only pay for the service – no investment in hardware or software is required.

Itella iBilling sales invoicing solution provides an opportunity to send sales invoices to business and consumer customers on paper, as well as electronically. The service can be linked directly to your company's invoicing system and we take responsibility for forwarding all invoicing and marketing material to the invoice recipient. Besides generating cost savings, this solution ensures a controlled switchover from paper to an electronic format, without any unnecessary risks. To deliver this solution, we use automated and electronic processes. Our concept allows for greater versatility and efficiency in customer encounters, and delivers higher customer satisfaction.



## Benefits

Invoice receiving solution Itella iPurchase to Pay

- multichannel receiving and automated processes save time and money, and protect the environment
- focus on core competence instead of routine tasks
- get the purchase invoice flow under control; transparent and easier to manage
- digital invoice management permits paperless bookkeeping
- effortless overall solution that requires no independent investments in technology

Sales invoicing solution Itella iBilling

- volume advantage and superior production factors save time and money, and protect the environment
- one partner offers all services from one data file, thus making the invoicing process smoother and faster
- accurate information and overview of invoice receiving, direct debit and archiving processes
- focus on core competence, instead of routine tasks
- more satisfied customers due to better customer service

## References

Itella Information is the Estonian market leader in the provision of electronic invoicing solutions. Our clients include both local and international private and public sector companies and organizations.

## History, Facts and Future Development

Itella Information is the first electronic invoicing solution provider in Estonia, operating since 1997 (originally under the name Eesti Maksekeskus). Itella Information is a part of the Itella Group.

Itella is a member of a number of international e-invoice work groups and a founding member of the Estonian e-invoice consortium.

Itella Information administers the e-invoices portal [www.arved.ee](http://www.arved.ee), where consumers and enterprises can quickly and easily replace paper invoices with electronic ones, and order, change or cancel e-invoices free of charge.

## Technologies

The Itella platform is a standards-based, highly available, loosely coupled, secure and reliable service-oriented architecture (SOA) beneficial for all enterprises and industries.

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### Republic of Estonia

Population – 1,34 million

Area – 45,228 km<sup>2</sup>

