Practical educational workshop on e-Governance
February 22–23, 2021

<u>**Goal of the workshop**</u>: dissemination of e-Governance best practices — how to build secure digital solutions to create a conducive business environment, with a special focus on facilitating processes for Micro-, Small and Medium-sized Enterprises in Algeria

<u>**Who is invited**</u>: public officials who are responsible for digital transformation in Algeria + relevant private sector/civil society representatives, altogether approx. 50 participants

AGENDA Day 1
February 22

10:00 — 10:20   Welcome
Yacine El-Mahdi Oualid, Algerian Minister Delegate to the Prime Minister in charge of Knowledge Economy and Startups
Nasser Kamel, Secretary General, Secretariat of the Union for the Mediterranean (UfMS)
Derrar Hacène, General Director of Digitalisation, Algerian Ministry of Digitalisation and Statistics
Nele Leosk, Ambassador-at-Large for Digital Affairs, Ministry of Foreign Affairs of Estonia
Johannes Laepple, Head of GIZ project "Support to the Union for the Mediterranean (UfM) on Employment and Trade"
Doris Põld, CEO of Estonian ICT Cluster

First Session:

10:20 — 11:00   Introduction and e-Governance at a glance: first steps towards information society (30min presentations + 10min Q&A)
Richard Drayling and Teona Gelashvili, TalTech
- building national strategies, sector plans and legislation
- how to ensure political will to invest into ICT and make ICT part of each sector plan
- the role of public private partnerships

11:00 — 11:45   Digital society foundations: Digital Identity (30min presentation + 15min Q&A)
Raul Kaidro, RaulWalter / Estonian ICT Cluster
- the principles for legal and institutional framework for Digital ID
- the structure of a unique identifier
- privacy and protection
- digital identity in practice

11:45 — 12:15   Breakout sessions: digital identity (session 1 moderator: **Raul Kaidro**) + enablers (session 2 moderator: **Richard Drayling**)

12:15 — 12:30   Conclusions from breakout sessions

12:30 — 12:45   Break (15min)

Second Session:

12:45 — 13:30   Digital society foundations: State registers interoperability and secure data exchange (30min presentation + 15min Q&A)
Tobias Koch, Cybernetica / Estonian ICT Cluster
- the key elements and functions of base registers
- systems integration and interoperability of base registers and secure data exchange
- interoperability in practice

13:30 — 14:15   Digital Skills: building a better future leaving no one behind (20+15min presentations + 10 min Q&A)
Ants Sild, Baltic Computer Systems / Estonian ICT Cluster
Tanel Keres, eKool / Estonian ICT Cluster
- the importance of developing digital skills on the labour market
- raising digital capacity among citizens and businesses — how to ensure the use of digital services
- ensuring the accessibility of learning materials and communication between all the relevant counterparts
- practical case studies: examples of digital skills learning programmes

14:15 — 14:45   Breakout sessions: digital skills (session 1 moderator: **Ants Sild** + digital skills registers/interoperability (session 2 moderator: **Tobias Koch**)

14:45 — 15:00   Conclusions from the breakout sessions and closing of day 1

AGENDA Day 2
February 23

10:00 — 10:05   Welcome and wrap-up of day 1

First Session:

10:05 — 10:50   Legal framework of e-Governance and key elements of a secure digital society (30min presentation + 15min Q&A)
Katrin Nyman–Metcalf, TalTech
- how to ensure favourable legal environment for e-Governance
- efficient delivery of rule of law
- ensuring accessibility and trust in digital services — incentives for the private sector
- security in data management and providing secure access to all parties
- improving rule of law, administration and governance

10:50 — 12:00   Panel session: Public service transformation (70min)
Panel moderator: **Doris Põld**, Estonian ICT Cluster
- e-services (for private and public sector) as a benefit for the state by saving money, increasing efficiency and reducing corruption
- practical case studies:
   o public finance management
      Kedi Välba, Aktors / Estonian ICT Cluster

- o collection of taxes
  Aare Lapõnin, FiscalAdmin / Estonian ICT Cluster
- o e-Justice and local government management
  Martin Karner, Net Group / Estonian ICT Cluster
- discussion

12:00 — 12:30   Break (30min)

Second Session:

12:30 — 13:45   Panel session: Ensuring the safest and most attractive business environment (65 min)
Panel moderator: **Kevin Tammearu**
- simplified procedures and transactions for businesses and attracting FDI through that
- practical case studies:
  - o transactions in the business registry
    Peeter Smitt, Nortal / Estonian ICT Cluster
  - o managing properties in land registry
    Ülo Säre, Reach-U / Estonian ICT Cluster
  - o cross-border services
    Madis Sassiad, GoSwift / Estonian ICT Cluster
  - o mobile ID + digital trade hub
    Daniil Gussev, B.EST Solutions / Estonian ICT Cluster
- discussion

13:45 — 14:30   Feedback from participants and discussion on potential next steps in breakout rooms
(session 1 moderator: **Daniil Gussev** and session 2 moderator: **Kedi Välba**)

14:30 — 15:00   Conclusions and closing of the training